

Professional Development

2023 FCAWA Conference CPD Points

	Registration: 2 points skills/tech/ethics - Attending plenary sessions at a State or FCA conference	2 points	Skills/Tech/Ethics
	MONDAY 23rd October – Remote and Regional Day (for regional and remote attendees ONLY)	5 points	Skills
DAY ONE	TUESDAY 24th OCTOBER		
	<i>Supporting people with disability in making financial communication accessible</i> - Dr Scott Hollier, Accessibility Australia	1 point	Skills
	<i>Social Media Accessibility</i> - Vithya Vijayakumare, VisAbility	1 point	Skills
	<i>Respectful Language and Etiquette</i> - Vanessa Jessett, People with Disabilities	1 point	Skills/Ethics
	<i>Disability and Inclusion – Together we Thrive</i> - Chris Lovelock & Shirley Lai, ACTIV	1 point	Skills
	<i>How do you access me?</i> Interactive round table FC session, FCAWA	2 points	Ethics
	Total potential points	6 points	
DAY TWO	WEDNESDAY 25th OCTOBER - Professional Development Day		
	<i>Ask an Ombudsman Panel</i> - AFCA, TIO, Energy and Water Ombudsman	1 point	Tech
	Breakout Session 1: 1:00pm – 3:00pm		
	Break out 1 – <i>Credit Law & Case Studies</i> – AFCA & CCLS	2 points	Tech
	Break out 3 – <i>Neurodiversity</i> – Marni Galvanin, Evolve	2 points	Skills/Ethics
	Break out 4 – <i>LGBTQI Workshop</i> – Sarah Collins, Living Proud	2 points	Skills/Ethics
	Breakout Session 2: 3:30pm – 4:30pm		
	Break out 1 - <i>Mortgage Stress</i> - Lydia Chua, Legal Aid	1 point	Tech
	Break out 2 – <i>Working with Small Business Debts</i> - Anita de Guzman, NAB & Keiran Deasey, NAB	1 point	Tech
	Break out 3 – <i>Digital Inclusion Resource Hub Training</i> Colin Harte	1 point	Skills
	Break out 4 – <i>See Me See You</i> - Rika Asaoka, & Erika von Kaschke, Multicultural Futures	1 point	Skills/Ethics
	Total potential points	4 points	

Day Three	THURSDAY 26 th OCTOBER - Professional Development Day		
	Breakout Session: 11:30am – 12:15pm		
	Breakout 1 - <i>General Insurance & TPD Case Study Insights</i> Rhys Chamberlain & Jack Carr - Maurice Blackburn	1 point	Tech
	Breakout 2 - <i>Financial Recovery After Disaster</i> - Mariana Atkins, UWA	1 point	Tech
	Breakout 3 - <i>Financial Capability Workshop</i> Tracey McCurdy, ICAN Learn	1 point	Tech
	Break out 4 – <i>Digital Inclusion Resource Hub Training</i> Colin Harte	1 point	Skills
	<i>The Work of the State Administrative Tribunal</i> , Dr Eleanor Marillier, State Administrative Tribunal	1 point	Tech
	Total potential points	2 points	

14 Total CPD points possible for Metropolitan FCAWA Members

19 Total CPD points possible for regional and remote FCAWA members.